

Nelson Alexander | [In]Residence Copy Request & Prize Draw 2025

Terms & Conditions

1. Promoter

The promoter of this competition is Nelson Alexander Pty Ltd (ABN: 39 631 884 483) of 237 Young Street, Fitzroy, VIC, 3065 ("Promoter").

2. Eligibility

2.1 Entry is open only to natural persons who are residents of Melbourne, Victoria, Australia, aged 18 years and over ("Eligible Entrants").

2.2 Only one (1) entry per person and one (1) entry per household will be used in the draw.

2.3 Employees, directors, contractors, and immediate family members of the Promoter and its related entities are ineligible to enter.

3. Promotion Period

3.1 The promotion commences at 12:00am AEST on Monday 8 September 2025 and closes at 11:59pm AEST on 29 October 2025 ("Promotion Period").

3.2 Entries received outside the Promotion Period will not be accepted.

4. How to Enter / Entry Procedure

4.1 To be entered into the Promotion, Eligible Entrants must, during the Promotion Period, submit their first name, last name, email address, and suburb by visiting the Nelson Alexander website and following the prompts.

4.2 Eligible Entrants will go into the draw to win the Prize at the end of the promotion. The Promoter will draw the winning entry from the combined group of Eligible Entrants by random selection.

4.3 Entrants must provide their Melbourne residential address to receive [In]Residence.

4.4 Entrants must also subscribe to the Nelson Alexander e-newsletter via the official campaign entry form.

4.5 Incomplete, indecipherable, fraudulent, or non-compliant entries will be deemed invalid.

5. Prize

5.1 There is one (1) prize to be won, consisting of:

1 x Breville Barista Express Coffee Machine

6-month Market Lane Coffee Subscription

1 x Market Lane Coffee Book

1 x Market Lane Tote Bag

5.2 The total prize value is over AUD \$1,000.

5.3 Prizes are subject to availability and may be substituted with a product of equal value at the Promoter's discretion.

5.4 The Prize is not transferable, exchangeable, or redeemable for cash.

5.5 The Prize must be claimed within 30 days of notification and will be delivered to the winner's nominated Melbourne address. Failure to claim will result in forfeiture and a redraw.

6. Prize Draw & Winner Selection

6.1 The Prize draw will be conducted at 237 Young Street, Fitzroy on 30 October 2025 at approx. 12:00pm AEST.

6.2 The winner will be selected at random from all valid entries received during the Promotion Period.

6.3 If the initially drawn winner does not respond within forty-eight (48) hours, a redraw will occur within five (5) business days under the same conditions.

6.4 The Promoter's decision is final, and no correspondence will be entered into.

7. Winner Notification, Publication & Claim

7.1 The winner will be notified by email within three (3) business days of the draw.

7.2 By entering, participants consent to their name, suburb, and, if applicable, social media handle being published on the Promoter's website and/or social media channels for the purpose of announcing the winner.

7.3 Winners may also be photographed or video graphed at any campaign activation, and consent to this footage being used for promotion.

8. Privacy & Marketing Consent

8.1 Personal information collected during entry will be handled in accordance with the Promoter's Privacy Policy, available at <https://www.nelsonalexander.com.au/privacy-policy/>.

8.2 By entering, participants agree to receive marketing communications (including the Nelson Alexander e-newsletter) and may opt out at any time.

8.3 By entering the Promotion, participants provide explicit consent for Nelson Alexander to contact them for marketing purposes beyond the newsletter, including but

not limited to property appraisals, real estate updates, and other promotional communications, in accordance with the Promoter's Privacy Policy. Participants may opt out of these communications at any time by following the instructions provided in the communications or by contacting the Promoter directly.

9. Additional Terms

- a) By entering the Promotion, the Entrant accepts these terms and conditions and agrees to the Promoter's Privacy Policy, as amended from time to time.
- b) Participants consent to their personal information (as defined in the Privacy Act 1988) being used for direct marketing by the Promoter and Prize Provider, distributed as approved in the Privacy Policy.
- c) Throughout the Promotional Period, the Promoter may contact Entrants to interact with them for the purpose of appraising their property.
- d) The Promoter and Prize Provider have the right to publicise, broadcast, and communicate the names, characters, likenesses, or voices of Entrants for any promotion or matter incidental to the Promotion. Entrants will not be compensated for this use.
- e) The Promoter and its representatives may conduct security, and verification checks in their absolute discretion to determine eligibility.
- f) If an Entrant is deemed ineligible, they may not participate further in the Promotion.
- g) The Promoter is not responsible for technical malfunctions, network issues, or other errors preventing entry.
- h) All decisions are at the discretion of the Promoter, and no correspondence will be entered into.
- i) If the Promotion cannot be conducted due to circumstances beyond the Promoter's control, the Promoter may amend, suspend, or cancel the Promotion, subject to regulatory approval.
- j) The Prize will be awarded as specified. If unavailable, it may be substituted with another item of equal value.
- k) All prizes are subject to availability, non-transferable, and non-exchangeable, and must be used as stipulated.
- l) If the Prize must be used on a specific date, and the winner cannot use it, the prize may be forfeited and a redraw conducted.

m) If a winner fails to respond within forty-eight (48) hours or collect their Prize within 30 days of the draw (or as otherwise specified), the Prize may be forfeited and a redraw conducted.

n) The Promoter and Prize Provider are not responsible for elements of the Prize beyond their reasonable control.

o) Winners have rights under the Australian Consumer Law that cannot be excluded.

p) The Promoter and Prize Provider will not be liable for indirect or consequential loss, damage, or personal injury, except where liability cannot be excluded by law.

q) The Promoter and Prize Provider accept no responsibility for any tax implications of winning. Independent financial advice should be sought.

r) Entrants agree to be photographed/video graphed at any campaign event, and this footage may be used for publicity.

10. Social Media & Third Party Disclaimer

10.1 This promotion is in no way sponsored, endorsed, administered by, or associated with Meta, TikTok, or any other social media platforms.

10.2 Where prizes are provided by third-party partners, the Promoter is not responsible for delays, loss, or failure to supply the prize.

11. Governing Law

These Terms & Conditions are governed by the laws of the State of Victoria, Australia. Entrants submit to the non-exclusive jurisdiction of the courts of Victoria.

12. Contact Information

For any queries regarding this promotion, please contact the Promoter at marketing@nelsonalexander.com.au or (03) 9417 1956.