

Nelson Alexander

Win Melbourne Zoo Adult Membership 2025 Terms & Conditions

1. Promoter

The promoter of this competition is Nelson Alexander Pty Ltd (ABN: 39 631 884 483) of 237 Young Street, Fitzroy, VIC, 3065 ("Promoter").

2. Eligibility

2.1 Entry is open only to natural persons who are residents of Melbourne, Australia, aged 18 years or over ("Eligible Entrants").

2.2 Employees, directors, contractors, and immediate family members of the Promoter and its related entities are ineligible to enter.

3. Promotion Period

3.1 The promotion commences at 9:00 AM AEDT on 31st October 2025 and closes at 11:59 PM AEDT on 31st October 2025 ("Promotion Period").

3.2 Entries received outside the Promotion Period will not be accepted.

4. How to Enter / Entry Procedure

4.1 To be entered into the draw, Eligible Entrants must sign up to the Nelson Alexander e-newsletter via the online entry form during the Promotion Period.

4.2 Only one (1) entry per person will be accepted. Multiple entries from the same person will be deemed invalid.

4.3 Incomplete, indecipherable, fraudulent, or non-compliant entries will be deemed invalid.

5. Prize

5.1 There are three (3) prizes to be won:

- Each prize consists of 2 x Adult yearly Memberships to the Melbourne Zoo (total of 6 memberships across 3 prizes).

5.2 Prizes are subject to availability and may be substituted with a product of equal value at the Promoter's discretion.

5.3 Prizes are not transferable, exchangeable, or redeemable for cash.

5.4 Prizes must be claimed within one (1) week of notification. Failure to claim may result in forfeiture and a redraw.

6. Winner Selection & Notification

6.1 Winners will be drawn at random by the Promoter from all valid entries received.

6.2 Winners will be notified by email on Tuesday 4 November 2025, via email.

6.3 If a winner does not claim the prize within one (1) week of being contacted, the prize may be forfeited and a redraw conducted.

7. Privacy & Marketing Consent

7.1 Personal information collected during entry will be handled in accordance with the Promoter's Privacy Policy, available at <https://www.nelsonalexander.com.au/privacy-policy/>

7.2 By entering, participants agree to receive marketing communications (including the Nelson Alexander e-newsletter) and may opt out at any time.

8. Additional Terms

a) By entering the Promotion, the Entrant accepts these terms and conditions and agrees to the Promoter's Privacy Policy, as amended from time to time.

b) The Promoter may conduct security and verification checks to determine eligibility at its discretion.

c) The Promoter is not responsible for technical malfunctions, network issues, or other errors preventing entry.

d) All decisions of the Promoter are final, and no correspondence will be entered into.

e) If the Promotion cannot be conducted due to circumstances beyond the Promoter's control, the Promoter may amend, suspend, or cancel the Promotion.

f) Prizes are subject to availability, non-transferable, non-exchangeable, and must be used as stipulated.

g) Winners have rights under the Australian Consumer Law that cannot be excluded.

h) The Promoter will not be liable for indirect or consequential loss, damage, or personal injury except where liability cannot be excluded by law.

i) The Promoter accepts no responsibility for any tax implications of winning.

9. Social Media & Third Party Disclaimer

9.1 This promotion is in no way sponsored, endorsed, administered by, or associated with Meta, TikTok, or any other social media platforms.

9.2 Where prizes are provided by third-party partners, the Promoter is not responsible for delays, loss, or failure to supply the prize.

10. Governing Law

These Terms & Conditions are governed by the laws of the State of Victoria, Australia. Entrants submit to the non-exclusive jurisdiction of the courts of Victoria.

11. Contact Information

For any queries regarding this promotion, please contact the Promoter at marketing@nelsonalexander.com.au or (03) 9417 1956.